



**BEN CLARK TRAINING CENTER**  
 RIVERSIDE COUNTY SHERIFF'S DEPARTMENT  
 16791 DAVIS AVENUE - SUITE A, RIVERSIDE, CA 92518  
 (951) 486-2800



<b>COURSE TITLE:</b>	<b>TACTICAL COMMUNICATION / DE-ESCALATION TECHNIQUES (PSP)</b>			
<b>OVERVIEW:</b>	This course is designed to train sworn law enforcement officers in advanced levels of tactical communication and de-escalation techniques. Students will learn and demonstrate communication and de-escalation techniques in order to generate voluntary compliance, as well as a professional relationship with the public. This course meets Perishable Skills requirements.			
<b>PREREQUISITE:</b>	Must be currently employed by a law enforcement agency or a public safety agency.			
<b>ADDITIONAL COURSE INFORMATION:</b>	N/A			
<b>DATE(S):</b>	<b>START:</b>	<b>TO</b>	<b>END</b>	<b>COST:</b>
	06/22/2020		06/22/2020	\$47.00
	06/24/2020		06/24/2020	\$47.00
	07/06/2020		07/06/2020	\$47.00
	07/08/2020		07/08/2020	\$47.00
	07/15/2020		07/15/2020	\$47.00
	07/20/2020		07/20/2020	\$47.00
	07/22/2020		07/22/2020	\$47.00
	07/29/2020		07/29/2020	\$47.00
	08/03/2020		08/03/2020	\$4700
	08/05/2020		08/05/2020	\$47.00
	08/12/2020		08/12/2020	\$47.00
	08/17/2020		08/17/2020	\$47.00
	08/19/2020		08/19/2020	\$47.00
	08/26/2020		08/26/2020	\$47.00
	08/31/2020		08/31/2020	\$47.00
	09/02/2020		09/02/2020	\$47.00
	09/09/2020		09/09/2020	\$47.00
	09/14/2020		09/14/2020	\$47.00
	09/16/2020		09/16/2020	\$47.00
	09/28/2020		09/28/2020	\$47.00
	09/30/2020		09/30/2020	\$47.00
	10/05/2020		10/05/2020	\$47.00
	10/07/2020		10/07/2020	\$47.00
	10/14/2020		10/14/2020	\$47.00
	10/19/2020		10/19/2020	\$47.00
	10/21/2020		10/21/2020	\$47.00
	10/28/2020		10/28/2020	\$47.00
	11/02/2020		11/02/2020	\$47.00
	11/04/2020		11/04/2020	\$47.00
	11/16/2020		11/16/2020	\$47.00
	11/18/2020		11/18/2020	\$47.00
	11/30/2020		11/30/2020	\$47.00
	12/02/2020		12/02/2020	\$47.00
	12/07/2020		12/07/2020	\$47.00
	12/19/2020		12/09/2020	\$47.00
<b>DAYS:</b>	<b>MONDAY - FRIDAY</b>			



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<b>TIMES:</b>	<b>0800-1700 HOURS</b>
<b>LOCATION:</b>	Ben Clark Public Safety Training Center 16791 Davis Avenue Riverside, CA 92518 <a href="#">Click to receive notifications when classes are updated</a>
<b>CERTIFICATION:</b>	POST Plan IV.
<b>POST #</b>	<b>2200-30855</b>
<b>COURSE HOURS:</b>	<b>8</b>
<b>INSTRUCTORS:</b>	All instructors are experienced in their fields and are POST-certified.
<b>ENROLLMENT:</b>	Register online: <a href="http://www.regionaltrainingprogram.org">www.regionaltrainingprogram.org</a> <ul style="list-style-type: none"> <li>▪ Create a "Site Login &amp; Registration" (initial set up only), for enrollment access.</li> <li>▪ After providing the standard registration information and successful submission, a verification email will be sent from the site to the email address provided.</li> <li>▪ Click on the link provided in the email to activate the RTP user account.</li> <li>▪ Log into the RTP site with selected username &amp; password. Click on the title of the training event, fill out the course registration form and submit.</li> <li>▪ If the form has been correctly submitted, registrant will receive an auto response confirmation to their email address.</li> </ul> <p>* Registrants have sole responsibility to communicate event information to their agency supervisors/liaisons.</p> <p>* Agency/Organization photo ID required at check-in.</p>
<b>COST BREAKDOWN &amp; CANCELLATION FEES:</b>	N/A
<b>PAYMENT OPTIONS:</b>	<b>We are now accepting online credit card payments. To submit a payment online please <a href="#">click here</a>. Make sure you have your invoice number on hand, you can find your invoice number on your event confirmation email.</b>  <i>Please note: Tuition is due 10 days prior to the start of the class, if payment is not received on time you will be dropped from this course.</i>  If you were unable to submit credit card payment, please mail Check or Money Order Payable to:  Riverside County Sheriff/Ben Clark Training Center Attn: BCTC Course Fees Accounting & Finance 16791 Davis Ave., Riverside, CA 92518  For any other questions regarding course payment, you may contact us at: <a href="mailto:bctccoursefees@riversidesheriff.org">bctccoursefees@riversidesheriff.org</a>
<b>CANCELLATION:</b>	<b>To cancel a registration please contact the course coordinator or CSO Heidi Wines.</b>  Students must cancel no later than 10 days prior to the class. Cancellation made less than 10 days before the first day of class will result in loss of tuition.
<b>COORDINATOR:</b>	<b>DEPUTY EDWARD CHACON</b>



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<b>EMAIL:</b>	<a href="mailto:CTCAOT@RIVERSIDESHERIFF.ORG">CTCAOT@RIVERSIDESHERIFF.ORG</a> <a href="mailto:ECHACON@riversidesheriff.org">ECHACON@riversidesheriff.org</a> <a href="mailto:HWINES@riversidesheriff.org">HWINES@riversidesheriff.org</a>
<b>CONTACT PHONE:</b>	Dep. Chacon: 951-486-2925      CSO Wines: 951-486-2911
<b>LODGING:</b>	Reservations for lodging must be arranged by the students or by their agencies. Low cost, dormitory-style lodging is available on site. For information on lodging, please call 951-486-2802.
<b>DRESS CODE WILL BE ENFORCED:</b>	Students must wear department-issued uniform or casual business attire. No shorts, ripped, faded or inappropriate jeans, flip-flops, or T-shirts.
<b>REQUIRED EQUIPMENT:</b>	N/A
<b>SPECIAL INSTRUCTIONS:</b>	N/A